

How to find a company you can trust ...

We believe you should thoroughly check out any contractor that wants your business. Here are some of the items that we think are important.

- How long has the company been in business?
- What kind of reputation does the company have?
An excellent source for this information is the Better Business Bureau. Call their 24-hour number, 206-431-2222, and follow instructions to get current information about our company. Information is also available on their web site at www.thebbb.org, www.angieslist.com, and Checkbook rating service.
- How does the company take care of any problems that may arise? What is their stated policy? Do they guarantee their work? And, if they do offer a guarantee, are they going to be around in a few years to stand behind their guarantee?
- Is the company bonded and insured and are they licensed by the State of Washington? To find out call the Washington State Contractor Licensing Bureau at 1-800-647-0982 or 206-835-1111.
- Is the company operating with active insurance? A reputable company will be happy to answer this question.
- Is the neighbor down the street (the one who had his roof done last year) happy with the way the job was done? What is the "street talk" associated with a company?
- What kind of reputation does the company have with suppliers in the area? A quick call to local supply companies will quickly give you great insight into the integrity of a company.
- You can also ask suppliers for references. A quality supply company will be able to furnish you with a variety of referrals.



In addition, a good roofing company...

- will make a complete roof-top inspection.
- will provide a written estimate.
- uses quality roofing materials and can offer you a strong materials warranty.
- supervises all phases of the job and will inspect the work completely before you pay the final bill.